



## **Jillian's Improves Manager Efficiency, Communication and Accountability with HotSchedules Digital Logbook**

**Austin, TX – August XX, 2009** – HotSchedules, the premier provider of [restaurant labor management and online employee scheduling solutions](#), today announced that Jillian's Billiards Club has completed rolling out its web-enabled Digital Logbook to all eleven Jillian's locations nationwide.

Before selecting the [HotSchedules Digital Logbook](#), Jillians' managers used the traditional paper-based logbooks to record key shift details. As Chip Romp, VP of Operational Services for Jillian's, explained, "Our managers were very diligent in keeping up with the paper logbooks, and now HotSchedules' Digital Logbook has raised the bar for the whole company by taking a traditional day-to-day process to the next level."

With the HotSchedules Digital Logbook, Jillians' managers will be able to record, archive and search for all shift details and communications more conveniently and easily than ever using a centralized online portal accessible from any web-enabled computer. The Digital Logbook is segmented into configurable categories, so managers know exactly how to log each item, such as:

- **Staff Journal:** All contact information, availability, and positive and negative write-ups on hourly employees is easily accessible within the Digital Logbook. If a manager needs to review an employee's long-term track record for an evaluation or unemployment claim, HR can quickly search to find all relevant records with just a few clicks, instead of sorting through months of paper logbooks.
- **Safe Counts and Store Deposits:** Three safe count sheets per day are recorded in the Digital Logbook, enabling managers to follow up; if the numbers do not add up in the morning, they can easily tab to the previous night's safe count sheet entered by the closing manager. Additionally, Jillians' corporate accounting department can remotely verify deposits that have been sent to the bank with the Store Deposits feature.
- **Equipment:** With video arcade games, billiards, and bowling lanes across its locations, the Digital Logbook will enable managers to easily track incidents with each machine and view historical records to see which machines are breaking the most often and should be replaced.
- **Reservations:** As Jillian's is a favorite for parties and corporate gatherings, HotSchedules' Digital Logbook will help managers efficiently track reservations in the coming days, week and months. Managers can also easily communicate information about event sales and promotions to one another at a single location or across the chain.
- **Pre-Shift Meeting Tips:** Managers can use the Digital Logbook to share new training tips, questions, and recaps of important pre-shift meetings so even managers not in attendance have access to consistent and valuable information.

"The [HotSchedules Digital Logbook](#) has improved communication among our managers almost immediately, which is essential in today's fast-paced atmosphere," said Romp. "Already, we see both communication and accountability increasing, and the convenience of the Digital Logbook allows our managers to input information at home if they forgot to enter anything or were short on time after a busy shift. Since everything is online, we can also view which managers have or have not yet reviewed posted items such as policy changes and sales goals."

"Jillian's is a great example of a company that was already doing a good job of keeping all of its managers informed and efficient. The HotSchedules Digital Logbook is an easy transition that

will save managers valuable time and greatly increase the level of detail and communication,” said Ray Pawlikowski, HotSchedules.

HotSchedules’ Digital Logbook is available with a monthly subscription as part of the company’s Workforce or Enterprise labor management solutions or as a standalone product.

### **About HotSchedules**

HotSchedules, innovators of the most widely-used restaurant workforce management solutions, sets the industry standard for service, support and labor management expertise. By engaging with its [clients as partners](#), HotSchedules vastly improves management-employee communications, resulting in greater employee satisfaction and retention—and offers a fast, proven ROI through reduced manual scheduling and labor costs. From independent restaurants to corporate chains, [HotSchedules’ suite of solutions](#) empowers restaurant staff and managers with all the tools they need to communicate effectively and efficiently. More than 4,000 restaurants and over 375,000 users rely on HotSchedules every day. HotSchedules complements its product offerings with a world-class, bilingual [support staff](#) at the company’s headquarters in Austin, Texas. Follow HotSchedules’ blog at [www.hotschedules.com/blog](http://www.hotschedules.com/blog) or on Twitter at [www.twitter.com/hotschedules](http://www.twitter.com/hotschedules).

HotSchedules’ corporate and franchise clients include such well-known concepts as Outback Steakhouse, the Cheesecake Factory, P.F. Chang’s China Bistro, Carino’s Italian, Chili’s, Carrabba’s Italian Grill, Fleming’s Steakhouse, Applebee’s, BJ’s Restaurants, Gordon Biersch, Jamba Juice and many others. For more information, visit [www.hotschedules.com](http://www.hotschedules.com).

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